

Virtual Online Module-Test Yourself Reactivation Program

1. What is the purpose of the Reactivation Program?
2. What do you do with the Reactivation Lists once they are pulled?
3. When should you pull the 3 Reactivation Lists?
4. What are the 3 different Reactivation Lists?
5. The follow-up phone calls are to be made during which week every month?
6. What should you send out to patients who haven't been in 150+ days?
7. What are three examples of a Specialty Mailing?
8. What is the purpose of the React Intake Form?
9. If a patient returns with a flare up of an old condition, but they are high on the pain scale, how do you treat the condition?

